



A Good Move today. A lower bill tomorrow.

Win a solar power package for your new home.

Full Terms and Conditions

1. Promoter

- 1.1 The promoter and campaign administrator is Real Estate Brands Limited, trading as Tremains (“Tremains” or the “Promoter”).
- 1.2 The Promoter’s New Zealand address is 6 Albion Street, Napier 4110 and enquiries about the Promotion may be directed to Sam Talbot, sam.talbot@tremains.co.nz

2. Promotion period

- 2.1 The Tremains Solar Spring Promotion (“Promotion”) opens at **12.01am on Monday 10 August 2026** and closes at **5.00pm on Saturday 31 October 2026** (“Promotion Period”).
- 2.2 Entries received or listings commenced outside the Promotion Period will not be eligible, except where expressly allowed under these terms.

3. Eligibility

- 3.1 The Promotion is open to individuals who:
 - a. are aged 18 years or older;
 - b. are ordinarily resident in New Zealand;
 - c. are an owner, co-owner, trustee or person legally authorised to list an eligible property for sale; and
 - d. satisfy the entry requirements in clause 4.
- 3.2 Eligible properties must be residential or lifestyle properties situated within the service area of a participating Tremains office in:
 - Hawke’s Bay;
 - Central Hawke’s Bay;
 - Taupō and the Southern Lakes area;
 - Rotorua;
 - Wairarapa;
 - Feilding and Manawatū; or
 - Levin and Horowhenua.

- 3.3 The Promoter may accept or decline a property for listing in accordance with its usual business, legal, compliance and agency requirements. Participation in the Promotion does not require Tremains to accept any particular property for sale.
- 3.4 Employees, contractors and sales consultants of Tremains, Real Estate Brands Limited, participating Tremains entities, the solar supplier, campaign agencies and their immediate families are not eligible to enter.
- 3.5 Commercial properties and properties listed solely for rental or property-management services are not eligible unless expressly approved in writing by the Promoter before the end of the Promotion Period.

4. How to enter

- 4.1 An eligible entrant will receive one entry when, during the Promotion Period:
 - a. the entrant enters into a new written 90 day exclusive agency agreement with a participating Tremains office to market an eligible property for sale;
 - b. the agency agreement has been properly signed by all required owners or authorised representatives; and
 - c. the property is made available for public marketing by Tremains.
- 4.2 **A completed sale is not required to enter or win.**
- 4.3 No separate entry fee applies. Standard agency, marketing and related charges may apply under the entrant's agency agreement. Those charges will not be increased because of the Promotion.
- 4.4 Properties that were already listed with Tremains before the Promotion Period are not eligible merely because their agency agreement is renewed, extended, transferred, withdrawn and relisted, unless the Promoter approves the entry in writing due to exceptional circumstances.
- 4.5 An agency agreement or listing entered into solely or primarily to obtain an entry, without a genuine intention to market the property for sale, may be disqualified.

5. Number and ownership of entries

- 5.1 There is one entry per eligible property, regardless of the number of owners named on the agency agreement.
- 5.2 An eligible person listing more than one separate property may receive one entry for each qualifying property.
- 5.3 Where a property is jointly owned, the entry will be treated as a joint entry and any prize will be awarded jointly to the owners named on the agency agreement.
- 5.4 Joint winners must nominate one person to communicate with Tremains and the approved solar supplier. Tremains is not responsible for resolving disagreements between owners.

6. Prize draw

- 6.1 There is one national prize available.
- 6.2 The winner will be selected at random from all verified eligible entries on or before Friday 6 November 2026.
- 6.3 The draw will be overseen by at least two representatives of the Promoter and a record of the draw will be retained.
- 6.4 The potential winner will be contacted by telephone and/or email using the details held by Tremains.

- 6.5 The potential winner must respond and confirm acceptance within five business days of the first attempted contact.
- 6.6 If the potential winner:
- cannot be contacted within that period;
 - does not accept the prize;
 - is found to be ineligible; or
 - has provided incorrect, incomplete or misleading information,
- the Promoter may conduct a redraw.
- 6.7 The winner will be publicly announced only after eligibility has been confirmed and the prize has been accepted.

7. The prize

- 7.1 The prize is a contribution of up to **NZD \$15,000 including GST** towards the supply and professional installation of an approved grid-connected residential solar photovoltaic system at an eligible property in New Zealand.
- 7.2 The prize value includes only costs approved in writing by Tremains before the relevant goods are ordered or installation work begins.
- 7.3 The prize does not guarantee:
- a particular number, brand or wattage of panels;
 - a particular inverter or system size;
 - battery storage;
 - a particular amount of electricity generation;
 - a particular reduction in electricity bills;
 - any export tariff or income;
 - complete energy independence; or
 - that every property will be suitable for the same installation.
- 7.4 The final system design and scope will depend on the site assessment, available roof area, orientation, shading, electricity use, network requirements, supplier recommendations and the \$15,000 maximum prize value.
- 7.5 Where the approved system and installation cost less than \$15,000, no cash, refund, credit or other benefit will be provided for the unused balance.
- 7.6 The prize is not transferable to another person, exchangeable or redeemable for cash, except where specifically provided under the unsuitable-property provisions in clause 15.

8. The prize

- 8.1 A system that can ordinarily be delivered within the prize value is likely to assume a relatively straightforward installation, which may include:
- single-storey, standalone residential dwelling;
 - a structurally sound and readily accessible long-run metal roof;
 - a roof pitch of approximately 20 degrees or less that does not require specialist mounting or tilt framing;
 - sufficient suitable roof area with reasonable solar access;

- e. an existing grid-connected electricity supply;
- f. a switchboard and meter box that are safe, compliant, accessible and capable of supporting the proposed system without material upgrading;
- g. standard mounting, cabling and access requirements;
- h. normal delivery and travel within the approved supplier's service area;
- i. supply and installation of approved panels and an inverter;
- j. standard electrical connection, commissioning and system testing;
- k. the applicable Certificate of Compliance, Electrical Safety Certificate and Record of Inspection where required; and
- l. basic system monitoring or application setup where included by the supplier.

8.2 These are indicative assumptions only. The actual inclusions will be stated in the approved supplier's written quotation.

9. Site assessment

- 9.1 The prize is subject to a physical or remote preliminary assessment followed by any site inspection the approved supplier considers necessary.
- 9.2 The winner must provide reasonable access to the property and accurate information about:
 - ownership and occupancy;
 - the roof and building;
 - the electrical installation;
 - previous alterations;
 - asbestos or hazardous materials;
 - network and electricity retailer details; and
 - any relevant easements, body corporate requirements or restrictions.
- 9.3 The approved supplier may decline or redesign an installation where it reasonably considers the proposed work unsafe, non-compliant, technically unsuitable or inconsistent with its professional obligations.
- 9.4 Remains will not require a supplier to carry out work that the supplier considers unsafe or unlawful.

10. Variable and excluded costs

- 10.1 Every installation is different. Costs that may not be included in a standard installation and may cause the total price to exceed \$15,000 include:
 - a. installation on a two-storey or multi-storey building;
 - b. scaffolding, edge protection, elevated work platforms, cranes or specialist access equipment;
 - c. tiled, concrete, membrane, decramastic, slate, asbestos-containing, fragile, steep, curved or complex roofs;
 - d. tilt frames, ground-mounted systems or non-standard mounting systems;
 - e. structural engineering, wind-load design or specialist producer statements;
 - f. roof repairs, roof replacement, waterproofing, structural strengthening or remediation;
 - g. asbestos identification, testing or removal;
 - h. switchboard, fuse board, meter box or main-switch replacement or upgrading;
 - i. mains cable, point-of-entry, service capacity or electricity-supply upgrades;
 - j. meter replacement, retailer charges, network applications or non-standard connection costs;

- k. trenching, underground cabling, unusually long cable runs or difficult inverter locations;
 - l. building, resource, heritage or body corporate consents or approvals;
 - m. traffic management, restricted access, remote-location or special delivery costs;
 - n. battery storage, backup-power capability, generators, EV chargers or hot-water-control equipment;
 - o. internet, data, monitoring subscriptions or electrical work unrelated to the solar installation;
 - p. repairs, decoration or reinstatement beyond the installer's standard scope; and
 - q. any other work identified by the supplier as being outside its standard installation.
- 10.2 The approved quote must clearly identify included work, excluded work and any optional or additional costs.
- 10.3 The winner is **not required** to purchase upgrades or pay an amount above the prize value. If the proposed work exceeds \$15,000, the winner may:
- a. agree with the supplier to reduce or alter the system scope so it falls within the prize value;
 - b. voluntarily pay the difference directly to the supplier;
 - c. nominate another eligible New Zealand property under clause 15; or
 - d. use the unsuitable-property alternative in clause 15.
- 10.4 Any additional work or upgrade selected by the winner is a separate arrangement between the winner and the supplier.

11. Supplier options

- 11.1 The winner may choose either:
- a. a solar supplier nominated by Tremains; or
 - b. another New Zealand solar supplier proposed by the winner and approved by Tremains in writing before any commitment is made.
- 11.2 Tremains' approval of a winner-proposed supplier may require evidence that the supplier:
- is a legitimate New Zealand registered business;
 - holds an NZBN and provides a valid GST tax invoice where applicable;
 - uses appropriately registered and licensed electrical workers;
 - holds suitable public liability and professional insurance;
 - supplies equipment suitable for use in New Zealand;
 - complies with applicable legislation, standards, network requirements and manufacturer instructions;
 - provides clear product and workmanship warranties;
 - has appropriate experience, references and after-sales support; and
 - accepts the payment and documentation requirements in these terms.
- 11.3 Membership of a recognised New Zealand solar industry organisation may be considered but does not automatically guarantee approval.
- 11.4 Tremains may decline a proposed supplier where it reasonably considers that the supplier, equipment, quote, warranty, financial standing, insurance, technical capability or proposed installation does not provide sufficient protection for the winner or Tremains.
- 11.5 Approval of a supplier does not constitute a general endorsement or guarantee of that supplier's services.

12. Quotation and prior approval

- 12.1 The supplier must provide a detailed written quotation specifying:
- system design and approximate capacity;
 - panel and inverter brands and models;
 - quantities;
 - installation scope;
 - inclusions and exclusions;
 - warranties;
 - expected timeframes;
 - payment terms;
 - certification;
 - total price including GST; and
 - any costs payable by the winner.
- 12.2 The winner and supplier must not order equipment or begin installation until Tremains has confirmed its approval in writing.
- 12.3 Tremains is not responsible for any deposit, cancellation charge, restocking fee or work commenced before written approval.
- 12.4 Tremains may request clarification, supporting information, an amended quote or an alternative quote before approving payment.

13. Contracting and payment

- 13.1 The winner will enter into the supply and installation agreement directly with the approved supplier.
- 13.2 Tremains' role is limited to paying the approved prize contribution on the winner's behalf. Tremains is not the designer, manufacturer, installer, electrician, network operator or electricity retailer.
- 13.3 Unless otherwise agreed in writing, Tremains will pay the approved supplier directly after successful installation and receipt of:
- a. a valid tax invoice addressed as directed by Tremains;
 - b. evidence that the system has been installed and commissioned;
 - c. the applicable Certificate of Compliance and Electrical Safety Certificate;
 - d. a Record of Inspection where required;
 - e. product and workmanship warranty documentation;
 - f. evidence of any required network or metering approval; and
 - g. reasonable photographic evidence of the completed installation.
- 13.4 Tremains may agree to staged or deposit payments where the approved supplier requires them, but only where those payments have been authorised in writing before they become due.
- 13.5 Tremains will pay the lesser of:
- a. the approved invoice amount; and
 - b. \$15,000 including GST.
- 13.6 Tremains will not normally reimburse money already paid by the winner unless reimbursement was expressly approved in writing beforehand.

- 13.7 Any amount exceeding \$15,000 must be agreed between the winner and supplier and paid by the winner directly to the supplier.

14. Installation property and claim period

- 14.1 The system may be installed at:
- a. the property listed through Tremains;
 - b. another residential property in New Zealand owned by the winner;
 - c. a New Zealand residential property the winner is purchasing; or
 - d. another property approved under clause 15.
- 14.2 Where the winner is not the sole registered owner, the winner must obtain all necessary owner, trustee, landlord, body corporate, mortgagee or other approvals.
- 14.3 The installation must be completed within **12 months of the winner accepting the prize**, unless Tremains approves an extension in writing.
- 14.4 An extension may be considered where settlement, construction, supplier availability, network approval, consenting or another matter outside the winner's reasonable control delays the installation.

15. Unsuitable property or inability to install

- 15.1 If the initially nominated property is unsuitable, the winner may nominate another residential property in New Zealand that is owned or being purchased by the winner; or
- 15.2 If, after reasonable assessment, no suitable solar installation can be completed at any approved property within the claim period, Tremains will provide an **alternative home-energy improvement prize with an approved value of \$15,000 including GST**.
- 15.3 The alternative will:
- a. be agreed between Tremains and the winner;
 - b. be supplied by an approved New Zealand supplier;
 - c. be paid directly to that supplier; and
 - d. not result in a cash payment or unused credit to the winner.
- 15.4 Potential alternatives may include another appropriate renewable-energy or residential energy-efficiency improvement, subject to suitability and approval.

16. Solar performance and electricity savings

- 16.1 Solar generation and financial savings vary according to factors including location, weather, shading, roof orientation, roof pitch, system size, electricity usage, electricity pricing, export rates, maintenance and network restrictions.
- 16.2 Tremains does not guarantee any particular electricity generation, bill reduction, payback period, property-value increase or financial return.
- 16.3 Any estimate supplied by an installer is the installer's estimate and should identify its assumptions.
- 16.4 Campaign expressions such as "A lower bill tomorrow" are promotional statements and are not a guarantee of a particular saving.

17. Product warranties and consumer rights

- 17.1 Product, inverter, installation and workmanship warranties will be provided by the applicable manufacturer or supplier under their own warranty terms.
- 17.2 The winner must retain all invoices, manuals, certificates and warranty documents.
- 17.3 The winner must direct technical, workmanship and warranty matters to the supplier in the first instance.
- 17.4 Nothing in these terms excludes, restricts or modifies any right or remedy under the Consumer Guarantees Act 1993, Fair Trading Act 1986 or any other law where that right or remedy cannot lawfully be excluded.

18. Delays and availability

- 18.1 Product models, brands and components are subject to availability.
- 18.2 If an approved item becomes unavailable, the supplier may propose a reasonably comparable replacement, subject to approval by Tremains and the winner.
- 18.3 Tremains is not responsible for reasonable delays caused by product supply, weather, site access, network approval, consenting, electricity retailers, tradespeople or other matters outside its reasonable control.
- 18.4 Any replacement must not materially reduce the value or functionality of the approved prize without the winner's agreement.

19. Privacy

- 19.1 Tremains will collect and use personal information to:
 - verify eligibility;
 - administer the entry and draw;
 - contact the winner;
 - arrange prize fulfilment;
 - meet its legal and regulatory obligations; and
 - provide the real estate services requested under the agency agreement.
- 19.2 Information necessary to fulfil the prize may be provided to approved suppliers, professional advisers, campaign service providers and related Tremains entities.
- 19.3 Personal information will otherwise be handled in accordance with the Tremains privacy policy and the Privacy Act 2020.

20. Publicity

- 20.1 As a condition of accepting the prize, the winner agrees to participate in reasonable campaign publicity, which may include their name, general location, photographs, video and a short account of the installation.
- 20.2 Tremains will consult with the winner about reasonable timing, access and content before publishing identifiable material.
- 20.3 Tremains will not disclose the winner's full residential address.

21. Disqualification

- 21.1 Tremains may disqualify an entry where it reasonably determines that:
- a. the entrant was not eligible;
 - b. the entry or listing was not genuine;
 - c. false, incomplete or misleading information was provided;
 - d. the entrant has attempted to manipulate the Promotion or draw;
 - e. the agency agreement was unauthorised or invalid; or
 - f. allowing the entry would breach applicable law.
- 21.2 Before disqualifying a potential winner, Tremains may request reasonable evidence of eligibility, property ownership, authority or residence.

22. Changes or cancellation

- 22.1 Tremains may amend, suspend or cancel the Promotion where circumstances outside its reasonable control make the Promotion unlawful, unsafe or impracticable.
- 22.2 Tremains will publish material changes through the campaign webpage and will take reasonable steps not to disadvantage people who have already entered.
- 22.3 Tremains will not reduce the advertised maximum prize value after the Promotion has opened, except where required by law or agreed with the winner.

23. Liability

- 23.1 Subject to clause 17.4 and to the maximum extent permitted by law, Tremains is not responsible for:
- a. loss caused by inaccurate information provided by the entrant;
 - b. pre-existing faults or defects in the property, roof or electrical installation;
 - c. acts, omissions, delays or defaults of an independent supplier, installer, network operator or retailer;
 - d. indirect or consequential loss; or
 - e. electricity-generation or financial results differing from estimates.
- 23.2 Nothing in these terms limits liability for fraud, wilful misconduct or any liability that cannot lawfully be excluded.

24. Complaints and decisions

- 24.1 Tremains' decisions concerning eligibility, the draw and administration are final, subject to applicable law and entrants' statutory rights.

25. Governing law

- 25.1 The Promotion and these terms are governed by New Zealand law.
- 25.2 Entrants submit to the non-exclusive jurisdiction of the New Zealand courts.